

Knowsley Partners Action Plan: achievements, progress and barriers



“With the financial support of the Prevention of and Fight against Crime Programme European Commission - Directorate-General Home Affairs”

Knowsley SMART plan

Specific		Measurable	Agreed	Realistic	Timely
<i>What specifically is to be achieved?</i>	<i>What are the specific actions that need to be taken?</i>	<i>What will be the key tangible measures of success?</i>	<i>Who needs to agree with this action to ensure its successful completion?</i>	<i>How realistic is it that this action can be fully achieved</i>	<i>What is it that makes this the right time to be pursuing this action?</i>
4 LCPS in prison with 12 offenders on each	Offenders identified and target number met	Courses complete	MALS. KMBC/ HMP Liverpool	Green	Transforming Rehabilitation Agenda
Funding streams identified to ensure sustainability	Identify funding and apply	Number of successful applications	MALS/ KMBS/ Partners	Amber	Payment by Results
Volunteers engaged and trained	Ensure each volunteer has a personal development plan	Number of volunteers retained over a 12 month period	KCVS/ MALS	Amber	Need to evidence impact for EU funding
CORVUS – implementation of the case management system	CORVUS goes live in March 2014 and produces quarterly performance information	Live in 03/14 and production of quarterly performance information	Merseyside Police/ KMBC	Amber and Red	Need to evidence impact for EU funding

SMART Plan Progress – Knowsley

Target 1- 4 LCPs in prison with 12 offenders on each

Action required – Offenders Identified and target number met

<i>Target met</i> (including how you achieved this)	<i>Target not met</i> (including reasons/barriers to achieving success)	<i>Lessons for partners to draw from the experience</i>
<p>LCP - 2 full courses have taken place at HMP Liverpool to date, with 25 offenders in total. Another course is due to start on 27 August and there will be at least one more before Xmas.</p>	<p>Green</p> <p>The opportunity to deliver the LCP at HMP Liverpool has added to the success of the programme, allowing offenders to complete the course prior to release.</p>	<p>There were 3 offenders serving Life sentences on one course, which was not appropriate given that the LCP is a pre-release course. This was addressed by developing a poster to be displayed on each floor in every wing of the prison. The poster advertises the LCP, starting 'Are you due to be released within the next 6 months?'</p> <p>LCP can be copied and delivered by others. An ex-LCP offender is delivering a very similar course in the prison under Lifeline.</p>

SMART Plan Progress – Knowsley

Target 2- Funding streams identified to ensure sustainability

Action required – Identify funding and apply

<i>Target met</i> (including how you achieved this)	<i>Target not met</i> (including reasons/barriers to achieving success)	<i>Lessons for partners to draw from the experience</i>
<p>Head Start Programme - MALS have secured £20K funding to work with 20 young people (age group 10-14 years) in the Hillside area of Huyton. They will work with the more criminalised element and use counselling, mentoring and activities to build confidence and resilience to prevent them from tier 3 service intervention. John Paul will come back to work with MALS as a mentor on this project and he is well respected in the area.</p> <p>Merseyside PCC - MALS received £5K to work with victims of Domestic Violence.</p>	<p>Amber</p> <p>MALS are beginning to have more success with securing funding but experience has taught them that a bid can look promising and then fall away at the end. MALS are now more cautious about relying on bids being successful and are always looking for opportunities to promote their business.</p>	<p>Keep chipping away! Don't wait for opportunities to come your way, but go out and find out who the commissioners are and tell them about your business and how and why it is successful.</p> <p>Build up a network of contacts and supporters – word of mouth is powerful as others can promote your business for you.</p>

SMART Plan Progress – Knowsley

Target 2- *Funding streams identified to ensure sustainability*

Action required – *Identify funding and apply*

<i>Target met</i> (including how you achieved this)	<i>Target not met</i> (including reasons/barriers to achieving success)	<i>Lessons for partners to draw from the experience</i>
<p>Salford PCC - MALS are waiting to hear back from a tender to provide mentoring support.</p> <p>Prime contractors: Sodexo, MTC Amey and Innovo – MALS have approached all of the prime contractors with a view to be included in the supply chain to deliver mentoring and life change once the prime contractor is chosen. There will be feedback in the Autumn and the prime contractor will be in place for 5-7 yrs. If MALS are successful this could tie them in for 3 years.</p>		

SMART Plan Progress – Knowsley

Target 2- *Funding streams identified to ensure sustainability*

Action required – *Identify funding and apply*

<i>Target met</i> (including how you achieved this)	<i>Target not met</i> (including reasons/barriers to achieving success)	<i>Lessons for partners to draw from the experience</i>
<p>Youth Engagement Fund – working with Mark Waters at Knowsley Council who has social investors/bonds in place. The bid is around work based learning and MALS would be a provider for the 14-17 age range.</p> <p>KCVS - MALS are working with John Mashford/Dave Egan on revisiting their Business Plan.</p>		

SMART Plan Progress – Knowsley

Target 3 - *Volunteers engaged and trained*

Action required – *Ensure each volunteer has a personal development plan*

<p><i>Target met</i> (including how you achieved this)</p>	<p><i>Target not met</i> (including reasons/barriers to achieving success)</p>	<p><i>Lessons for partners to draw from the experience</i></p>
<p>Six volunteer mentors are actively working now that their travel expenses can be covered. Other volunteers are working but not as mentors.</p> <p>All mentor volunteers have or are working towards having personal development plans.</p> <p>MALS are working towards Approved Provider Standard (APS) for mentoring and befriending.</p> <p>Martin Queen Foundation - MALS have put in an expression of interest to work with people with mental health issues such as suicide tendencies.</p>	<p style="text-align: center;">Amber</p> <p>The absence of accredited training is a barrier to keeping the mentors engaged. They need to keep up to date with current legislation and processes and they need to understand the language offenders are using eg when talking about drugs.</p>	<p>Volunteer expenses have been a real barrier to engaging the volunteers as neither the mentors nor MALS could meet their travel costs and this was preventing the mentors from carrying out day to day activities. MALS addressed this in the mid-term report by requesting a budget for volunteer expenses going forward.</p> <p>MALS look for free training opportunities provided by agencies, eg St Helens Council, Halton Council.</p> <p>Clare is training up the mentors with her knowledge of housing as the housing issues are taking up a large amount of her time and, once trained, the mentors will be able to pick up some of this</p>

SMART Plan Progress – Knowsley

Target 4- CORVUS – implementation of the case management system

Action required – CORVUS goes live and produces performance outputs

<p><i>Target met</i> (including how you achieved this)</p>	<p><i>Target not met</i> (including reasons/barriers to achieving success)</p>	<p><i>Lessons for partners to draw from the experience</i></p>
<p>Corvus is now live across Merseyside and is self generating targets for IOM and these are referred to the JAG meeting and on to MALS where appropriate.</p> <p>Quarterly performance information is still work in progress. However, by November it should be possible to provide reports for a fixed cohort who have been on the system since 1 April 2014.</p> <p>The system will produce Pathways reports to show what percentage of the cohort are engaged with the different pathways.</p>	<p style="text-align: center;">Green</p> <p>Changes to Probation and within the Prison caused referrals to stop for a while, but they are beginning to filter through now.</p> <p style="text-align: center;">Amber</p> <p>Home Office are releasing IDIOM. PPO and Compass cohort is being uploaded as at 1 April 2014 – will be able to track and produce quarterly reports and provide the cost of crime.</p> <p>Referrals direct from Probation are not captured.</p>	<p>The project has been ambitious to include all Merseyside authorities in rolling out the case management system and this has necessarily taken time to put in place. As we are working on a three year timescale in terms of the project, this has eaten into the time available for monitoring progress and evaluating success. However, once issues have been addressed the potential is there for a robust, effective communication tool to underpin and enhance the sharing of information and offender management across the region.</p> <p>Permissions/access to the system is a barrier for non statutory organisations such as MALS.</p>

There would appear to be a few *enduring* issues it would be helpful for delegates to consider;

- *Establishing the extent to which the LCP can be imported into the Dutch and Italian contexts*
- *The need to continually assess the status and potential development of computerised case management systems*
- *The need to establish where partner agencies and organisations are positioning themselves in changing criminal justice landscapes*
- *The extent to which the delivery of mentoring should be structured and uniform*