



Gemeente Den Haag

# Bureau Nazorg The Hague & Municipality of

Zoetermeer/Delft/Midden  
Delfland/Westland/  
Pijnacker-Nootdorp

“Comprehensive approach for all  
prisoners”

5 February 2015



# Topics

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- Collaboration
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# Objective

- **Prevention of repeat offences**
- **Outflow to employment**



# Background

Analysis performed by the Penal Institution (Penitentiare Inrichting/PI) indicates that detainees experience problems in the following 5 areas:

- Identity papers
- Accommodation/shelter
- Income from work or state benefits
- Debt counselling
- Care (help with addictive substance dependency, psychiatric or medical treatment)



# Bureau Nazorg

## - Collaboration -

Setting up alliances with chain partners and network partners in order to ensure that a prisoner can re-enter society successfully.



# Collaboration

With Penal institutions and Network Parties, including:

- Social Rehabilitation (Reclassering)
- Youth Intervention Team (Jeugd Interventie Team/JIT)
- Central Coordination Point (Centraal Coördinatie Punt/CCP)
- Internal network of the Ministry of Social Affairs and Employment (SZW)
- Premature School-Leavers (Voortijdig Schoolverlaters/VSV)
- Other partners in the Safety House (Veiligheidshuis)



# Procedure

- The first 72 hours following release of a prisoner are crucial.
- Bureau Nazorg has a coordinating role to play here.
- Bureau Nazorg visits all prisoners from The Hague, Zoetermeer, Delft, Westland, Midden-Delfland and Pijnacker-Nootdorp in the prisons where they are occupants, spread throughout the entire country.
- The Penal Institutions in Zoetermeer and Alphen a/d Rijn are visited on a weekly basis.
- Assistance needs are identified and actions initiated.
- In cases where there is cause for concern, an alert is posted in the Safety House.



# Procedure

- 1 desk for prisoners in The Hague with regard to requests for Social Security benefit.
- Ability to issue supermarket coupons, debit cards and travel vouchers.
- Collaboration with the Homeless Desk (Daklozenloket) for homeless prisoners





# Scope

- Bureau Nazorg focuses on *all* prisoners in The Hague above the age of 18 (annual average of 2400)
- As of 1 October 2014, assistance is also provided for prisoners living in Zoetermeer, Delft, Westland, Midden-Delfland and Pijnacker-Nootdorp!



## 2014 Results

- 1603 prisoners were interviewed; reduction from an average of 561 per week in 2014 to 469 in 2015. Of the prisoners that are contacted by Bureau Nazorg, 75% do not commit repeat offences. In the case of other prisoners, 60% commit repeat offences.
- Daily average of 46 emails en 35 reports from the Ministry of Justice's national prisoner registration system; processing takes place on a daily basis;
- 84 customers from Focus Consultation (Focusoverleg) for action to be taken by Bureau Nazorg;
- Bureau Nazorg itself referred 14 customers to Focus Consultation;
- 36 customers referred to Legal Services (Juridische Dienstverlening);
- 88 customers delivered to the Desk for tackling premature school drop-outs;
- 8 customers registered with Youth Assistance (Jeugdhulpverlening)
- Appointments made for obtaining Social Security benefits in the case of 86 customers.



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# Questions?